

# Achmony Holidays

## Privacy policy

### ***What sort of data does Achmony Holidays hold about you?***

We collect and keep data about you. This includes the personal data you give via our website, email or over the phone when you enquire or make a booking, during or after your visit, as well as information you have provided to a 3rd party booking site, such as Booking.com.

We keep data about your enquiry or visit. This includes payments you make.

We are PCCI-DSS Compliant.

We only ask for personal data that is essential for us to know in order to provide a service to you.

### ***How does Achmony Holidays use your personal data?***

We will require to use your personal data, and personal data relating to any other persons whose data is connected with you to provide a service to you.

We may need to use this personal data when you enquire, when you make a booking, during your visit and after your visit.

We use the personal data about you and others to manage and update your booking. It is necessary that we are able to use your personal data in this way to provide our service to you.

We may contact you by phone, post, email or SMS. We might use these to contact you with information about your enquiry or booking (for example, to let you know availability or prices or to answer any queries before, during or after your visit).

### ***Will Achmony Holidays send me marketing information?***

Occasionally we may send you updates by email, if we have any special offers.

You can opt out of marketing at any time, by contacting us.

Your information is never passed on or shared with any other company.

### ***How long does Achmony Holidays keep your personal data for?***

Your personal details are kept on file for 5 years after your visit.

If you have enquired but not made a booking, we do not keep your information.

### ***Your Rights***

You have the right to know what data we hold about you. This is called your 'subject access rights'.

If you want us to stop using or delete your personal data, please contact us.

### ***Contact details***

#### **Elizabeth Mackintosh**

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